

Norfolk Southern, Shenandoah, VA Lighting Installation, December 2014

To: 'Frank Saunders'

Subject: Lights in Shenandoah

Frank,

I just want to take the time to thank you for you and your teams efforts in replacing the lights in Shenandoah. The professionalism and efficiency that you all carried was top notch. The lights have made a huge difference in the operation of Shenandoah Yard; our employees can now switch their cars more safety and efficiently. Thank you for everything it was a pleasure working with you all.

Respectfully,

Jennifer Rush, Assistant Trainmaster-Shenandoah, VA